



INTERNATIONAL SECURITY GUARD SERVICES

Security Services Proposal

- 99 NW 183 St, Suite 232 A, Miami Gardens FL 33169**
- 27455 S Dixie Hwy Homestead, FL 33032**

Toll Free: 305 239-2210

Fax: 1-800 738-6097

internationalisgs@gmail.com

WWW.INTERNATIONALSGS.COM

INTERNATIONAL SECURITY GUARD SERVICES

Introduction

On behalf of International Security Guard Services (ISGS), I would like to thank you for affording INTERNATIONAL SECURITY GUARD SERVICES (ISGS) the opportunity to present our qualifications for providing quality on site guard services, INTERNATIONAL SECURITY GUARD SERVICES agency is committed to providing the best possible service to all of our clients.

We are fully licensed and insured private security agency .With over 4years of security experience,

we strive to continuously exceed our customer's expectations.

Our major goal is professionalism; our greatest strength is that we are fundamentally dedicated to reaching it, for every employee and every client.



Our Corporate headquarters is within your area allowing our top managers and staff to be immediately available to answer client concerns and resolve issues, we would like to hear from you soon,

in hope that we are given the opportunity to provide you with security and patrol services, to schedule an appointment

feel free to contact our office at: (305) 239-2210

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Scope of Service

Blackwater Protection and Detective Agency is the best choice to secure any facility. This agency has been well recognized security industry leader in South Florida by maintaining security standards, and keeping business and communities safe. We will make sure we provide your business with the best and most experienced security professionals in order to assure your ultimate satisfaction.

WE SERVICE THE FOLLOWING:

Condominiums Residential Communities Housing Developments
Construction sites Corporations Industrial Parks Shopping Centers
Schools & After Care
Colleges & Universities Commercial Real Estate Financial Institutions
Government Services Hospitals & Healthcare Facilities Factories & Manufacturing
Temporary Security Service



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The Organization

SECURITY CONSULTANTS

The Security Consultants are responsible for all the security logistics, implementing and designing a custom SOP (Standard Operating Procedure) and proposals.

The Security Consultant works closely with Management on a daily basis.

SECURITY STAFF

The Security Staff will assist and cater to the Client's needs and will be trained from the S.O.P (Standard Operating Procedure). The Security Staff consists of Officers, Concierge, Rovers, etc.

SITE SUPERVISOR

The Site Supervisor will collect and review all shift reports from all ISGS Protection & Detective Agency Staff on duty and will present a copy to the Client As well as all scheduling, training and reporting to our Operation Directors on a frequent basis.

FIELD SUPERVISOR

The Field Supervisor is responsible for ensuring and maintaining the quality performance of our security officers.

There are field supervisors on duty, 24 hours per day/ 7 days per week.

The field supervisor and our security guards are in constant communication, allowed the reporting of any occurrences that need immediate attention.

OPERATION DIRECTORS

The Operation Directors will rover with constant communications with all personnel,

On a daily basis check all accounts, review all reports, scheduling and training.

The Operation Directors will check in frequently with the Clients for any issues, concerns or any new procedures implemented.

CHIEF OPERATING OFFICER

The chief operating officer oversees all operations, trouble shooting, training and logistics for the entire company.

PRESIDENT

The President will have overall responsibility for the successful operation of ISGS Protections & Detective Agency.

This includes all aspects of the operational, administrative and financial functions.



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Employee Screening

PROFESSIONAL

At ISGS Protections & Detective Agency, we understand the importance of taking care of our security officers. After all, they represent our company at each and every one of our clients facilities. It is important to us that our officers are treated as professionals and rewarded with competitive salaries and benefits.

Since statistics demonstrate that the Security Industry is renowned for high turnover ratios, ISGS balances this by providing our officers with incentives to grow within our organization.

Apart from the substantial financial compensation and promotions, our lower turnover rate and success is contributed to our officers satisfying positive reviews and completing a satisfactory probationary period.

EMPLOYEE REQUIREMENTS

In order for us to comply with our commitment to your needs, we understand the importance of providing the right personnel for each job site. ISGS Protections & Detective Agency sets strict guidelines when it comes to employee hiring; it is our goal to make sure that we not only hire dedicated security, but special individuals with strong abilities in customer service and professionalism.

RECRUITMENT

ISGS imposes strict guidelines in recruiting our security officers. Our high quality standards require all individuals to meet the following criteria prior to employment:

- Must be Licensed by the State Of Florida
- Customer Service Oriented
- Must Be 21 Years of Age or Older
- Pass a Written and Verbal Skills Test
- Must Have High School Diploma or Equivalent
- Verifiable Personal References & No Criminal History

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Appearance & Uniforms

4+ YEARS OF SECURITY AND/OR CUSTOMER SERVICE EXPERIENCE

Image is essential, and ISGS Protections & Detective Agency maintains that your image is always secured by the clean and professional appearance of our security officers.



Military • Executive • Business Casual • Outdoor Wear • Bike Patrol
Can be Customized as per your Requirements

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Training

ISGS Protections & Detective Agency's management team realizes that one of the differences in our security personnel and that of our competitors is our commitment to training. Our security teaching staff has developed one of the most comprehensive training programs in South Florida using state of the art computer and video training techniques.

All ISGS Protections & Detective Agency Officers:

ARE INSTRUCTED IN THE FOLLOWING AREAS:

Legal Statues Civil Liabilities Emergency Procedures
Ethics & Professionalism Traffic Direction
Security Report Writing Fire Detection & Suppression Crime & Accident Prevention
Interpersonal Communications Division of Licensing Statues
Security Patrol Techniques Professional Communication
Public Relations Crowd Control Life Safety Division of Licensing Chapter 493
Observation Techniques Fundamentals of Personal Security
Courtroom Procedures Basic Emergency First Aid



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Guardcell System

Guardcell is not a web based application or web page with limited functions but, an actual application that runs on the Android and iOS Operating Systems. You can even save reports to your smart phone without signal. Guardcell Security System manages a variety of important security officer responsibilities within one application and utilizes a variety of technologies including QR codes (similar to barcodes but capable of more data), image capture, GPS Geofencing, GPS location reporting and digital timeclock to facilitate and validate all security officer's duties.

Guardcell Features:

- Guardcell Guard Tour Verification
- Activity Reports
- Patrol Reports
- Incident Reports
- Parking Violations
- Property Maintenance Reports
- Field Interviews (FI)
- Arrest Report
- Record Search
- Time Clock Feature
- Receive Service Calls
- GPS Tracking / Alerts



Guardcell is a GREEN SOLUTION and maintains all records paperlessly, eliminating time-consuming storage and retrieval of documents and reports, while protecting employees and the property from liability.

You can be anywhere in the world with a computer that is online or from your smart phone and view any of these reports with just your username and password.

Although you can print any of these reports at any time, we ask you to please consider our environment before printing. Guardcell contains several features but does not charge per feature compared to other companies. The simple icon based design makes Guardcell more user-friendly, cost-effective and much more economical than a combination of individual systems or a "charge by module" system.

We also include the use of our Windows based software (ADAM-602) if needed, and at no additional cost to you.

Through the administration portal, you can tailor the system configuration to match the exact needs of each client along with giving each one of your clients their own username and password where they can access all of the information and reports.

Management/Dispatch is able to track employees graphically on a map at all times, generate specific reports of the officer within a 5 foot area with a time stamp, and be able to view when a guard trips a geofence alert.

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ISGS License



State of Florida Department of State

I certify from the records of this office that INTERNATIONAL SECURITY GUARD SERVICES INC is a corporation organized under the laws of the State of Florida, filed on July 25, 2013, effective July 18, 2013.

The document number of this corporation is P13000062722.

I further certify that said corporation has paid all fees due this office through December 31, 2023, that its most recent annual report/uniform business report was filed on January 30, 2023, and that its status is active.

I further certify that said corporation has not filed Articles of Dissolution.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capital, this
the Thirtieth day of January, 2023



Secretary of State

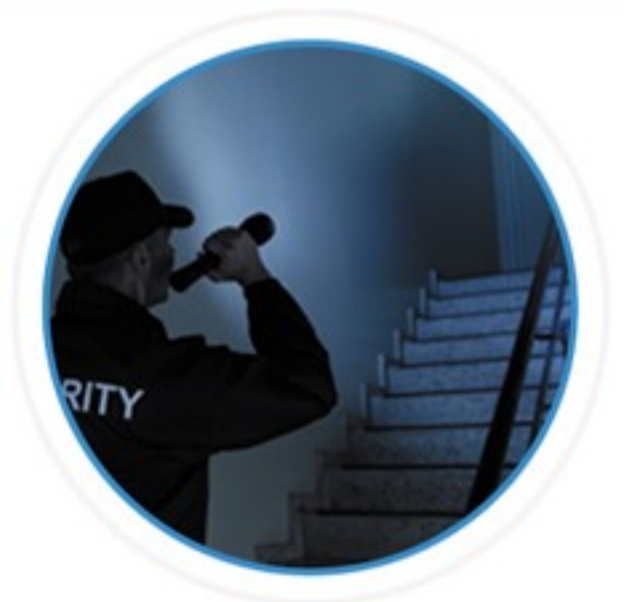
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